



Quality Policy Statement

At **Infinity Quality Management Solutions (IQMS)**, we deliver cost effective and high-quality ISO consultancy, support, and mentoring across the UK. Our mission is to help businesses achieve compliance and certification with international standards, enhancing their efficiency, sustainability, and competitiveness.

Our Quality Policy is founded on the following principles:

Customer Focus and Strategic Alignment

Our quality management system aligns with our organisation's mission and strategy. We regularly assess client needs to ensure our services stay relevant, effective, and valuable.

Framework for Quality Objectives

We are dedicated to defining measurable quality objectives that direct us towards achieving excellence. These objectives undergo regular review and updates to ensure continuous improvement and alignment with our strategic goals.

Commitment to Compliance

We ensure compliance with all relevant laws, regulations, and client requirements. Adhering to the latest standards, such as ISO 9001:2015, is essential to our operations and services.

Continuous Improvement

We commit to continually improving our quality management system. By seeking feedback, reviewing performance, and adopting best practices, we aim to enhance service quality and client satisfaction.

Communication and Availability

This Quality Policy is documented, communicated, and understood throughout our organisation. It is accessible to relevant parties and regularly reviewed for suitability and effectiveness in supporting our strategic objectives.

Mark Coulson
Director
01/01/2025